

Tuesday, March 17, 2020

MEMO FOR DISTRIBUTION

Dear Customers:

As we continue to monitor Coronavirus (COVID-19) developments closely, the health and well-being of our employees, business partners, and customers is of utmost importance to us. As a critical partner to your business, we also understand that it is imperative to limit any impact this health event could have on our service to you. Consequently, we are keenly focused on our preparedness efforts to maintain a safe work environment for our associates and to sustain our business operations.

As a company we have taken great measures to protect our employees and offer continued support without disruption for our customers. We have not been negatively impacted with regards to materials, manufacturing, logistics, or customer delivery. We have spares available worldwide for our customers with a robust and strong US-based supply chain for continuity supply to our customers.

Although travel restrictions have been put in place, please be assured that Johnstech International's global network has been poised to leverage our local support to customers across Asia while taking precautions to protect the health of our employees and customers. Our offices, distributors, and representatives are strategically located to partner with you and provide excellent service and support in every country in Asia, Europe and North America. Thank you for your continued patronage. Please contact your local Johnstech sales representative for additional questions and support.

Sincerely,



David Johnson

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